



## 2024 Fall Medicare Training for Wisconsin Professionals

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### Overview

The Wisconsin State Health Insurance Assistance Program (SHIP) network offers a free training series on Medicare updates before the annual Open Enrollment Period. Learn more about SHIP on the [Department of Health Services’ SHIP Medicare Counseling Services webpage](#).

Presenters will assume that attendees have a basic understanding of Medicare. To review Medicare basics, see the [resources list](#) at the end of this agenda.

**Registration is required for each presentation.** To register, scroll down and click “Register” under each presentation that you wish to attend. There is no deadline to register. People who cannot attend live but intend to view the recordings are encouraged to register to get email updates.

**The trainings will be recorded** and posted to [Vimeo](#).

### Accommodations

All trainings will have closed captioning and live American Sign Language interpretation.

Please send other accommodation requests and questions to the Wisconsin SHIP Director, Michelle Grochocinski, at [michelle.grochocinski@dhs.wisconsin.gov](mailto:michelle.grochocinski@dhs.wisconsin.gov).

### CEUs

**Participants who attend live** can request Continuing Education Hours or Units (CEHs and CEUs) by completing a [survey](#), which will be sent following the trainings and closes **October 16**. The University of Wisconsin-Stevens Point, an accredited university, provides the CEHs and CEUs. The continuing education certificate may cover several professions such as social workers, counselors, and educators. The training attendee can submit the CEU certificate to their area of practice for approval.

### Presentation Materials

Presentation materials will be posted to the [GWAAR Open Enrollment Toolkit webpage](#) under “Fall Medicare Training Materials.”

[Recordings](#) can be found under “Fall Medicare Training Recordings.”

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## Agenda and Registration Links



The SHIP logo indicates that this training is required for certain SHIP counselors; read the *intended audience* line for details.

### Monday, Sept. 30, 2024



#### **10 a.m. – 12. p.m.: Medicare Advantage Updates**

- *Presenter:* Nick Lutes, Wisconsin Board on Aging and Long Term Care
- *Intended audience:* Professionals who assist with Medicare Advantage; this training is required for SHIP counselors who assist with Medicare Advantage
- *Topics covered:* Changes to Medicare Advantage policy and plans
- [Register](#)



#### **1–3 p.m.: Dual Eligible Special Needs Plans (D-SNPs) Deep Dive and Updates**

- *Presenter:* Michelle Grochocinski, Wisconsin Department of Health Services
- *Intended audience:* Professionals who assist dually eligible Medicare beneficiaries; this training is required for SHIP counselors who assist dually eligible beneficiaries (Medicare beneficiaries who also have Medicaid)
- *Topics covered:* Overview of D-SNP eligibility and types; Medicare and Medicaid alignment; default enrollment; policy updates, including Special Enrollment Period changes; and resources
- [Register](#)

### Tuesday, Oct. 1, 2024



#### **10 a.m. – 12. p.m.: Part D Updates**

- *Presenter:* Ginger Rogers, Disability Rights Wisconsin
- *Intended audience:* Professionals who assist with Medicare Part D and prescription coverage; this training is required for SHIP counselors who assist with Part D
- *Topics covered:* Changes to Medicare Part D policy and Wisconsin plans
- [Register](#)



#### **1–3 p.m.: Medicare.gov Plan Finder Updates and Demonstration**

- *Presenter:* Ginger Rogers, Disability Rights Wisconsin
- *Intended audience:* Professionals who assist with Medicare plan comparisons; this training is required for SHIP counselors who assist with Plan Finder
- *Topics covered:* Plan Finder updates; demonstration of how to use Plan Finder to compare Part D and Medicare Advantage plans
- [Register](#)

## Wednesday, October 2, 2024

### 11 a.m. – 12 p.m.: Marketing and Senior Medicare Patrol Updates

- *Presenter:* Ingrid Kunding, Greater Wisconsin Agency on Aging Resources
- *Intended audience:* All professionals who work with Medicare
- *Topics covered:* Medicare marketing rule updates; current Medicare scams
- [Register](#)

## About the Presenters

### Board on Aging and Long Term Care (BOALTC)

**Nick Lutes** (he/him) is the Medigap Helpline Services Supervisor for the State of Wisconsin Board on Aging and Long-Term Care. In his role, Nick manages the Medigap Helpline and the Medigap Part D and Prescription Drug Helpline. He serves as a subject matter expert for Medigap Helpline staff and external stakeholders. Previously Nick worked as a Legislative Assistant in the Wisconsin State Legislature, and he has a bachelor's degree in political science from the University of Wisconsin Madison.

### Department of Health Services (DHS)

**Michelle Grochocinski** (she/her) facilitates the Fall Medicare Training webinars. Michelle is the State Health Insurance Assistance Program (SHIP) director for the state of Wisconsin. She has a master's degree in social work with a concentration in older adults from the University of Chicago.

### Disability Rights Wisconsin (DRW)

**Ginger Rogers** (she/her) is the Medicare Part D Program Coordinator at the Disability Rights Wisconsin Medicare Part D Helpline, providing Medicare trainings and technical assistance to professionals who work with Medicare beneficiaries throughout the state. As a former elder benefit specialist, she is also a SHIP counselor and runs the Disability Drug Benefit Helpline, helping beneficiaries with Medicare Part D issues. She keeps sane by knitting and crocheting.

### Greater Wisconsin Agency on Aging Resources (GWAAR)

**Ingrid Kunding** (she/her) manages the Wisconsin Senior Medicare Patrol project at the Greater Wisconsin Agency on Aging Resources, Inc. A lifelong Wisconsinite, Ingrid has spent the majority of her professional career in the aging network and doing community development work for international, national, state, and local nonprofit organizations. She holds a Master of Business Administration with an emphasis in health care administration.

## Additional Resources

### Equity

- Accessibility
  - [Accessibility Quick Cards \(P-03450\)](#)
  - [Colorblind-friendly data visualization instructions](#)
- [Diversity and Cultural Competence](#) resources and [Cultural Competence Resource Guide \(ACL\)](#)
- Incarceration
  - [At-A-Glance Guide to Medicare for People in Wisconsin who are Incarcerated \(P-03179b\)](#) (English and Spanish)
  - [Justice in Aging's issue brief](#) on Medicare, incarceration, and the new enrollment period
- Language access and health literacy
  - [Inclusive Language Guidelines \(American Psychological Association\)](#)
  - [Centers for Medicare and Medicaid Services \(CMS\) Resources by Language list](#)
  - [Understanding Communication and Language Needs of Medicare Beneficiaries \(CMS\)](#)
  - [10 Things You Should Know About Language Access Advocacy for Older Adults article \(Justice in Aging\)](#)
- LGBTQ+
  - [FORGE resources](#) for transgender and non-binary older adults (English and Spanish)
  - [Gender identity and equity](#) recorded training (1 hour)
  - [Marriage, Medicare, and Medicaid: What Same Sex Couples Need to Know fact sheet](#) (translations available)
  - [Medicare and Transgender Older Adults fact sheet](#) (translations available)
- [How to Talk about Native Nations – A Guide \(Native Governance Center\)](#)
- [Reframe Aging quick guide and resources](#)
- [Strategies for Meaningful Inclusion in Service Planning and Delivery guide \(SAGE\)](#)

### Medicare Trainings

- [Center for Medicare Advocacy trainings](#)
- [CMS National Training Program](#)
- [Livanta, Wisconsin's Quality Improvement Organization \(BFCC-QIO\) course catalog](#)
- [National Senior Medicare Patrol YouTube channel](#)
- [National SHIP Technical Assistance Center YouTube channel](#)
- ["Welcome to Medicare" video series](#) for beneficiaries (translations available)

### Wisconsin Department of Health Services webpages

- [SHIP Medicare Counseling for Wisconsin Residents](#)
  - [Benefit Specialist Programs](#)
  - [Learn about Medicare](#)
  - [Medicare Plans for People with Medicaid \(D-SNPs\)](#)
  - [Volunteer for SHIP](#)
- [Resources for Seniors](#)
- [Unwinding Partner Toolkit](#)
- [Wisconsin Senior Medicare Patrol](#)
- Wisconsin medical assistance programs
  - [Medicaid programs](#)
  - [Medicare Savings Programs \(P-10062\)](#)
  - [SeniorCare Prescription Drug Assistance Program](#)