## **CEU'S AVAILABLE**

## **Regional Caregiver Conference**

# Technically Speaking and Financially Speaking

Join the Ashland & Bayfield County Dementia & Caregiver Network as we host the annual Caregiver Conference! Answering your questions about:

- · Legal & Financial Planning
- Assistive Technology
- Protecting your care recipient from scams and fraud
- · How to have difficult conversations surrounding caregiving
- and more!

#### **Program notes:**

- Students can register for morning only, afternoon only, or the full day option. The in-person conference will include resource fair, snacks and lunch.
- Online live links will be emailed to students 1-2 days prior to the event.





## Wednesday, April 19, 2023

Online Live via Zoom | 9 a.m. - 3 p.m. -OR-

In-Person | 9 a.m. - 3 p.m.

#### Northwood Tech - Ashland

Conference Center 2100 Beaser Ave. Ashland, WI 54806

## **Conference Agenda**

(\*indicates online live sessions)

8:30 a.m 9 a.m	Resource Fair/Registration Check-In
9 a.m 9:10 a.m	Welcome
9:10 a.m 10 a.m	Identity Theft: Protect and Prevent   Jeffrey Kersten, Agency Liaison, Bureau
	of Consumer Protection, Wisconsin Department of Agriculture, Trade and
	Consumer Protection
10 a.m 10:15 a.m	Break
10:15 a.m 11:30 a.m	Powers of Attorney for Healthcare and Finances in Wisconsin   Julia
	Veenendaal, Attorney, Judicare Legal Aid (formerly Wisconsin Judicare, Inc.)
11:30 a.m 12:30 p.m	Lunch/Resource Fair
12:30 p.m 12:40 p.m	Welcome Back
12:40 p.m 1:45 p.m	Gadgets and Gizmos Galore!   Leighann Granados, Leighann Granados,
	Independent Living Specialist, indiGO
1:45 p.m 2 p.m	Break
2 p.m 3 p.m	<b>Conducting Difficult/Sensitive Conversations</b>   Brad Gingras, Owner/Trainer,
	Superior Strategies; Executive Director, Northwest Wisconsin Area Health
	Education Center (NWAHEC)

#### 9:10 a.m. - 10 a.m.

#### **Identity Theft: Protect and Prevent**

Presenter: Jeffrey Kersten, Agency Liaison, Bureau of Consumer Protection, Wisconsin Department of Agriculture, Trade and Consumer Protection

Identity theft continues to be the fastest growing crime in the United States. The more you learn about it, the less vulnerable you are. The Wisconsin Bureau of Consumer Protection will explain the different types of identity theft, how to recognize it and how to prevent it including information about Fraud Alerts and Security Freezes. Receive tips for safeguarding personal information and how to spot the red flags of a scam. Helpful brochures will be available.

#### 10:15 a.m. - 11:30 a.m.

#### Powers of Attorney for Healthcare and Finances in Wisconsin

Presenter: Julia Veenendaal, Attorney, Judicare Legal Aid (formerly Wisconsin Judicare, Inc.)

Topics covered in this session will include: how to create a valid Power of Attorney under Wisconsin law, what duties the agent has, what rights the person retains, and tips to avoid potential problems. At the end of the presentation, participants are invited to ask questions and discuss the topic with other attendees.

#### 12:40 p.m. - 1:45 p.m.

#### **Gadgets and Gizmos Galore!**

Presenter: Leighann Granados, Independent Living Specialist, indiGO

When you hear the word, "Assistive Technology", it sometimes makes people think of high-technology solutions. Have no fear, gadgets and gizmos are here! Let's chat about some solutions to everyday problems, and show off some of our favorite pieces that our agencies have to offer!

#### 2 p.m. – 3 p.m.

#### **Conducting Difficult/Sensitive Conversations**

Presenter: Brad Gingras, Owner/Trainer, Superior Strategies; Executive Director, Northwest Wisconsin Area Health Education Center (NWAHEC)

Stressful, confusing, anxiety-ridden, frustrating... these are all emotions that can occur from having to have a difficult or crucial conversation with a loved one, especially when it can produce change to their lifestyle. Your approach to the conversation can be just as impactful as the results you hope to achieve. This session will outline the various approaches, scenarios and strategies for conducting a difficult or sensitive conversation appropriately.







Send registration & payment VISA, MasterCard, Discover to Northwood Tech - Ashland



## **REGISTRATION FORM**

#### for Continuing Education (non-credit) Courses

LOCATION	

Last Name		First Name	M.I.	Former La	st Name (if applicable)	Dat	e of Birth
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 $<sup>^*</sup> For \ registration \ questions, \ please \ visit \ bit.ly/ashland caregiver\_2023 \ or \ contact \ Melissa \ Buxton \ at \ Melissa. Buxton@northwoodtech.edu$ 



Northwood Tech 2100 Beaser Ave. Ashland, WI 54806

#### Wednesday, April 19, 2023

Attend Virtually or In-Person!



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## Thank you to our sponsors!

















Visit the event page:

bit.ly/ashlandcaregiver\_2023



Scan the QR code to visit the event page.